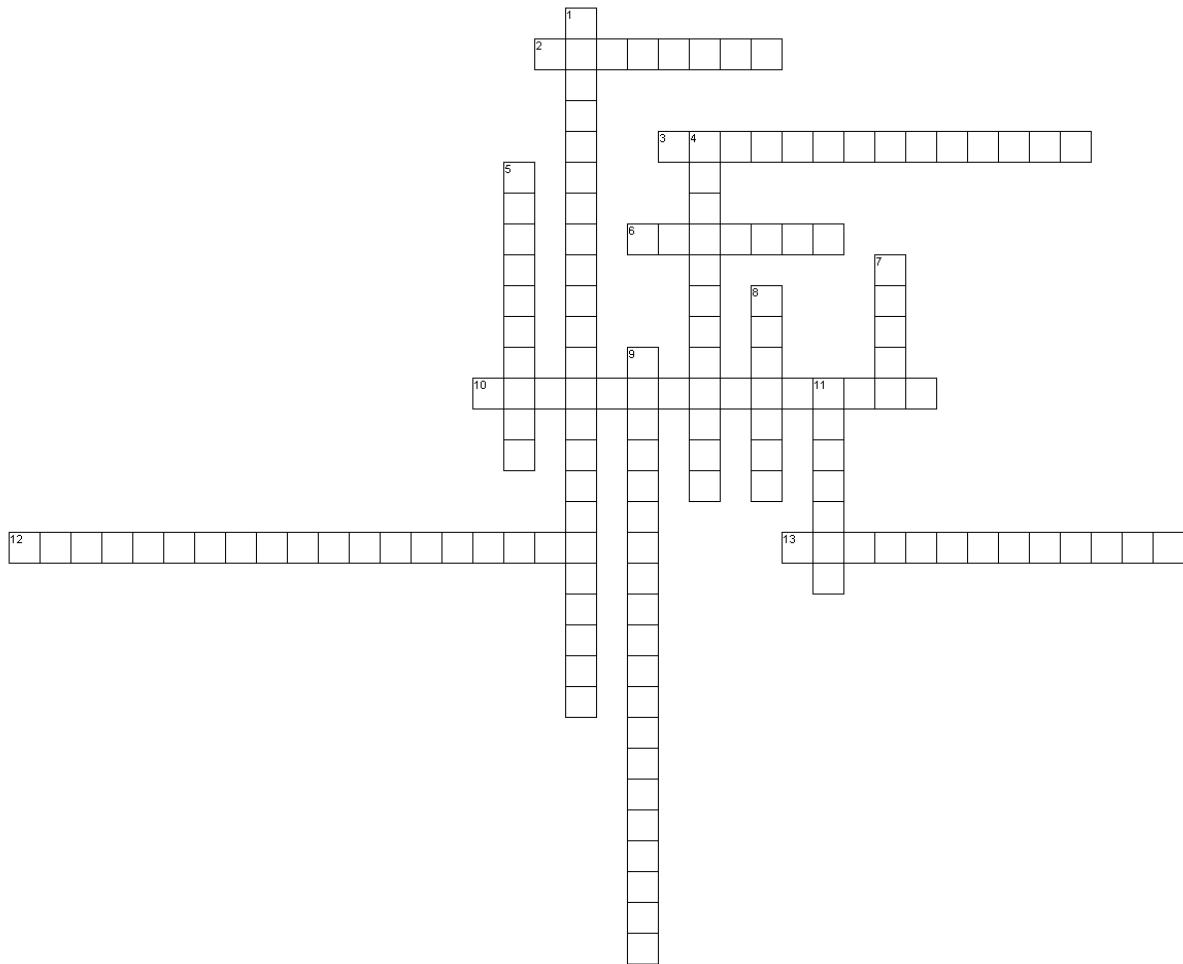


Section 2 Review



Across	Down
2. Organization or person that provides a product.	1. Used to direct and control an organization with regard to quality. (3 words)
3. Used as a basis for a harmony of activities that leads the organization down the path of continual improvement. (2 words)	4. Group of people and facilities with an arrangement of responsibilities, authorities and relationships.
6. Degree to which a set of inherent characteristics fulfils requirements.	5. Demonstrated ability to apply knowledge and skills.
10. Person or group having an interest in the performance or success of an organization (2 words)	7. Systematic, independent and documented process for obtaining audit evidence.
12. Processes that support structure and system. (2 words)	8. Result of a process
13. Nonfulfillment of a requirement.	9. Processes that support product or service. (2 words)
	11. Person with the competence to conduct an audit.